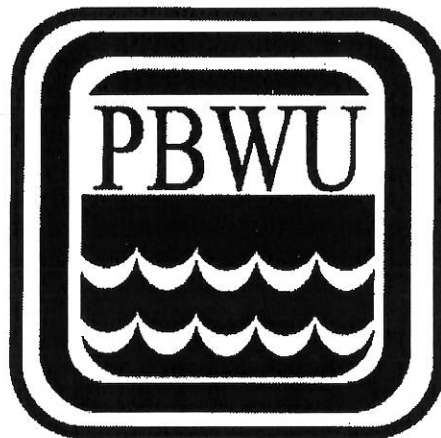


PINE BLUFF WASTEWATER UTILITY

1520 South Ohio, Pine Bluff, AR 71601

(870) 535-6603/Fax: 535-6243/Website: pbwastewater.com



OPERATIONS, POLICIES, AND PROCEDURES MANUAL

Revised April, 2018

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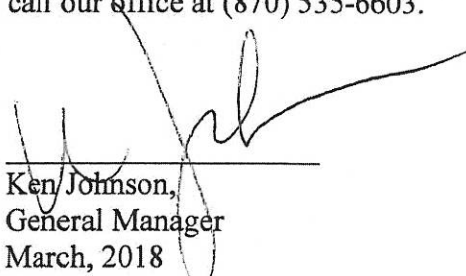
PURPOSE OF THIS MANUAL

The purpose of this manual is to provide information concerning the acceptable practices and procedures of the Pine Bluff Wastewater Utility (PBWU) as they relate to customers, developers, and contractors.

In this manual you will find the latest revision of the PBWU Customer Service Policy, Developer Policy, Contractor Policy, Forms, Details and Specifications. These documents have been included to detail the necessary procedures, minimum sanitary sewer specifications, and construction details that must be followed. We have, also, included important testing procedures and forms for your convenience.

We recognize that some changes or revisions may be necessary prior to the publication of the next edition of this manual. Any recommended changes should be communicated to the Technical Services - GIS Department at the Utility for approval by our Utility Commission. Final revisions will be communicated through letters, memos, or listed on our website at www.pbwastewater.com.

At PBWU, we look forward to working with you to enhance our sewer system for the benefit of the environment and all customers served within the City of Pine Bluff. Should you have questions or desire an explanation on the revisions as stated in this manual, please call our office at (870) 535-6603.



Ken Johnson,
General Manager
March, 2018

CERTIFICATE OF ENGINEERING RESPONSIBLE CHARGE

This is to certify that I have supervised the preparation of the following document:

**PINE BLUFF WASTEWATER UTILITY
OPERATIONS, POLICIES, AND PROCEDURES MANUAL
MARCH, 2018**

In the process of creating this document, I reviewed all specifications, details, and drawings. I was granted the authority to make any necessary and appropriate changes to bring this document into compliance with generally accepted standards for the design and construction of sanitary sewers and their appurtenances. To the best of my knowledge, I have fulfilled all of the requirements for having responsible charge of this document.

Vernon J. Williams, P.E.
GarNat Engineering, LLC
March 28, 2018



3-28-18