

UTILITY PROFILE

PINE BLUFF WASTEWATER UTILITY

1520 S. OHIO STREET, PINE BLUFF, AR 71601

OFFICE: (870) 535-6603 ~ FAX: (870) 535-6243

WEBSITE: WWW.PBWASTEWATER.COM

SOCIAL MEDIA: FACEBOOK & INSTAGRAM

HOURS OF OPERATION: MONDAY-FRIDAY, 8:00AM-5:00PM

AFTER-HOURS (24/7) EMERGENCY SERVICE (870) 535-6603

VISION

To be recognized as the model of excellence for wastewater treatment. Our goal is to provide exemplary service to existing and new customers.

MISSION

We are committed to provide our customers with efficient, reliable service while protecting the public health and maintaining a clean environment.

1888: First Sewer System Established	15,114 Customer Accounts Served	\$7.2 Million Dollar Annual Revenues
Utility Commission: 5 Members	53 Fleet Trucks & Equipment	450 Mile Pipeline 7773 Manholes
52 Pump Stations w/Standby Power	Boyd Point Facility: 18/mgd Capacity	Boyd Point: Constructed: 1968 Upgraded: 1988/2005/2019

RECOGNITIONS

NACWA PLATINUM 13 AWARD (100% PERMIT COMPLIANCE 13 YEARS)
WATER ENVIRONMENT FEDERATION, BURKE SAFETY AWARD 2020
NATIONAL ENVIRONMENTAL ACHIEVEMENT AWARD RECIPIENT
EXCELLENCE IN MANAGEMENT AWARDS: 2006, 2014 & 2018
EPA WASTEWATER TREATMENT PLANT EXCELLENCE AWARD
EPA INDUSTRIAL PRETREATMENT AWARD